

## Repair Information:

<input type="checkbox"/> <b>Warranty</b>	We will repair your camera, subject to our <b>Warranty Terms &amp; Conditions</b> (available on our website). A copy of the proof of purchase from an authorized retailer <b>must be included</b> with this form and your equipment when claiming warranty.
<input type="checkbox"/> <b>Non-warranty</b>	If warranty does not apply to your repair, you will be required to pay a <b>non-refundable Inspection fee</b> , of <b>\$69</b> (GST inc). We will then provide you with an estimate. If you choose to proceed with the repair, this fee will be deducted from the final invoice. Additional costs may apply such as freight and parts. Payment details will be emailed to you once equipment is received and booked in our system.

## Pre-approved (for non-warranty):

<input type="checkbox"/> Repair the equipment right away if the cost is at or below \$_____ (ex GST)
<input type="checkbox"/> Send an estimate

## Customer information:

<b>Date</b>		<b>Phone Number:</b>	
<b>Name</b>			
<b>Email</b>			
<b>Address</b>			
<b>Detailed Fault description</b>			

## X-SERIES / GFX / BINOCULARS (for chargeable jobs only)

☐ If higher repair is required, I **authorize** FUJIFILM NZ Limited to send my faulty equipment to FUJIFILM Australia; this will add a non-refundable freight cost of **\$75** (excluding GST) to my final invoice.

☐ I **do not authorize** FUJIFILM NZ Limited send my faulty equipment to FUJIFILM Australia, for higher repair. Please return my unrepaired equipment to me at my cost.

## Equipment Information:

<b>Model</b>		<b>Serial Number</b>	
<b>Date of Purchase (DOP)</b>		<b>RETAILER</b>	
<b>Proof of Purchase Attached</b> <input type="checkbox"/>		<b>Accessories</b>	

<b>Return of equipment</b>	Courier <input type="checkbox"/>		Collect in Person (Auckland) <input type="checkbox"/>
<b>Freight Costs</b>	<input type="checkbox"/> Auckland <b>\$7.50</b>	<input type="checkbox"/> Rest of North Island <b>\$12</b>	<input type="checkbox"/> South Island <b>\$15</b>
<b>RURAL DELIVERY (RD)</b> <input type="checkbox"/> This adds an extra \$5 to the prices above		<b>ALL DELIVERIES ARE TRACKED, A SIGNATURE IS REQUIRED</b>	

<b>Please send your faulty equipment to:</b>	<b>JOB NUMBER</b>
<b>Camera Repairs, FUJIFILM NZ LTD,</b> 2C William Pickering Drive, 0632 Rosedale, Auckland	

\*Please do not send any accessories if they are not essential to your repair - **no SD cards, lens hoods or Batteries.**

If you have any questions regarding your repair, please contact our **Customer Services** team on 0800 242 646 / 09 414 04 00 or email us on [ffnz.repairs@fujifilm.com](mailto:ffnz.repairs@fujifilm.com). You can also visit our website <https://www.fujifilm.com/nz/en/consumer/support> for support.