

Repair Information:

<input type="checkbox"/> Warranty	We will repair your camera, subject to our Warranty Terms & Conditions (available on our website). A copy of the proof of purchase from an authorized retailer must be included with this form and your equipment when claiming warranty.
<input type="checkbox"/> Non-warranty	If warranty does not apply to your repair, you will be required to pay a non-refundable Inspection fee, of \$77.63 (GST inc)* . We will then provide you with an estimate. If you choose to proceed with the repair, this fee will be deducted from the final invoice. Additional costs may apply such as freight and parts. Payment details will be emailed to you once equipment is received and booked in our system.

Pre-approved (for non-warranty):

<input type="checkbox"/> Repair the equipment right away if the cost is at or below \$_____ (ex GST)
<input type="checkbox"/> Send an estimate

Customer information:

Date		Phone Number:	
Name			
Email			
Address			
Detailed Fault description			

X-SERIES / GFX / BINOCULARS (for chargeable jobs only)

If higher repair is required, I **authorize** FUJIFILM NZ Limited to send my faulty equipment to FUJIFILM Australia; this will add a non-refundable freight cost of **\$85** (excluding GST) to my final invoice.

I **do not authorize** FUJIFILM NZ Limited send my faulty equipment to FUJIFILM Australia, for higher repair. Please return my unrepaired equipment to me at my cost.

Equipment Information:

Model		Serial Number	
Date of Purchase (DOP)		RETAILER	
Proof of Purchase Attached <input type="checkbox"/>		Accessories	

Return of equipment	Courier <input type="checkbox"/>		Collect in Person (Auckland) <input type="checkbox"/>	
Freight Costs	<input type="checkbox"/> Auckland \$7.50	<input type="checkbox"/> Rest of North Island \$12	<input type="checkbox"/> South Island \$15	RURAL DELIVERY (RD) <input type="checkbox"/> This adds an extra \$5 to the prices above
ALL DELIVERIES ARE TRACKED, A SIGNATURE IS REQUIRED				

Please send your faulty equipment to:

Camera Repairs, FUJIFILM NZ LTD,
2C William Pickering Drive, 0632 Rosedale, Auckland

JOB NUMBER

*Please note that an inspection fee is just a flat fee we collect at the start of your repair and other charges may apply.

**Please do not send any accessories if they are not essential to your repair.

If you have any questions regarding your repair, please contact our **Customer Services** team on **0800 242 646** or email us on fnz.repairs@fujifilm.com. You can also visit our website <https://www.fujifilm.com/nz/en/consumer/support> for support.